

Year in Review

Kaveri Hospitality Group · 2025–26

PREPARED BY
Strategy & Finance

PERIOD
2025–26

AUDIENCE
Leadership team



02 | Agenda

01

Highlights

02

Performance

03

Operations

04

Outlook

01

HIGHLIGHTS

04 | Highlights of the period

₹48 Cr

revenue, up 18% year on
year

2,140

active business
customers

94%

on-time delivery

All figures are sample data.



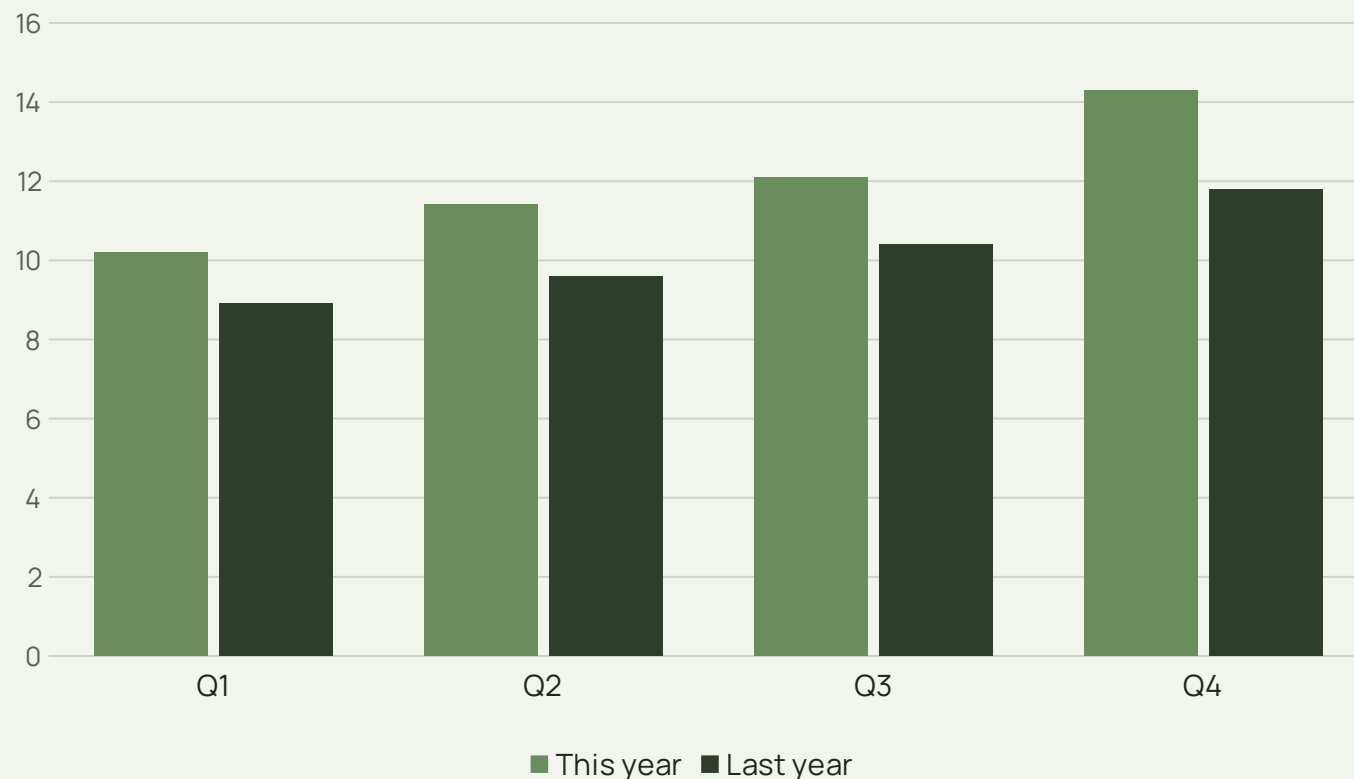
Occupancy is back above pre-pandemic levels.

Executive summary

02

PERFORMANCE

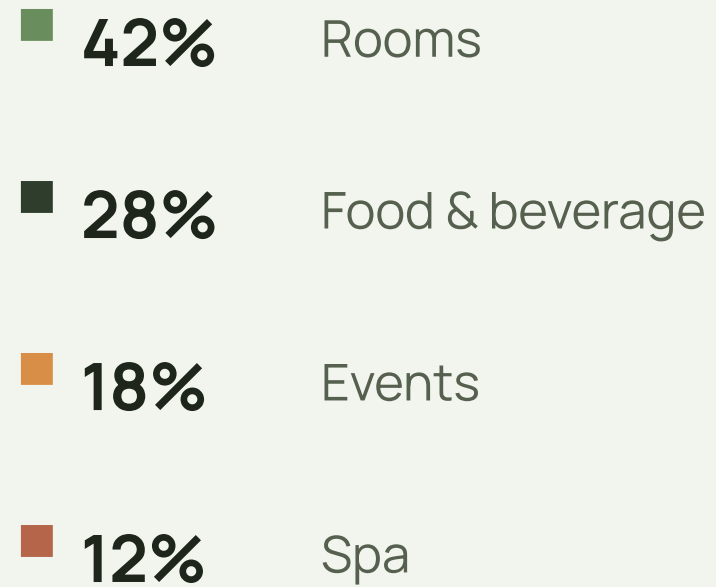
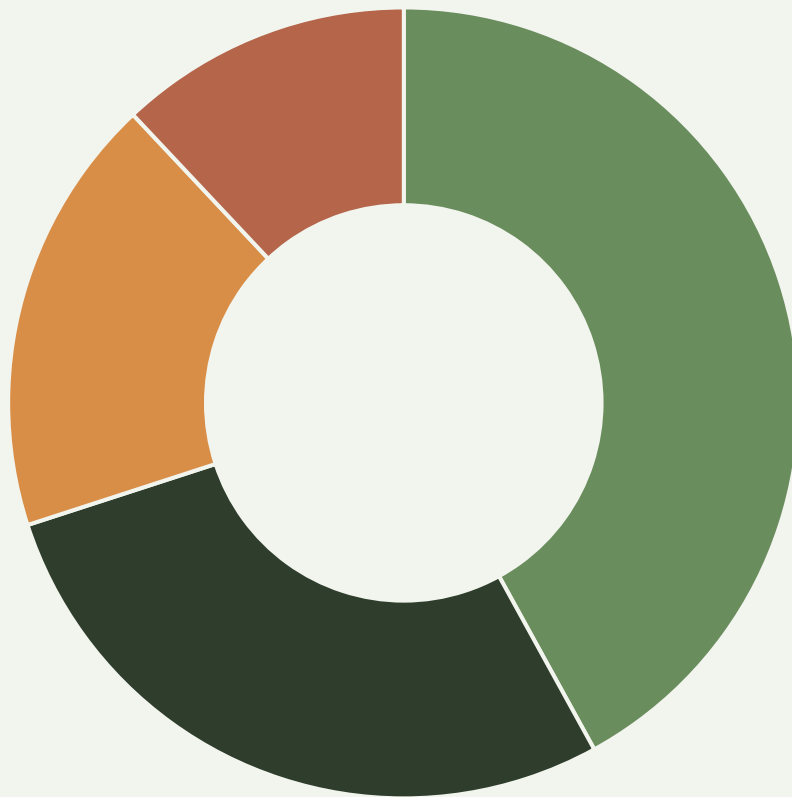
07 | Revenue by quarter



Growth was strongest in the second half as new contracts came online.

Sample data for illustration – replace with your own figures.

08 | Revenue mix



Sample data for illustration.

09 | Segment performance

Segment	Revenue	Growth	Margin
Rooms	₹20.2 Cr	+21%	24%
Food & beverage	₹13.4 Cr	+15%	19%
Events	₹8.6 Cr	+12%	17%
Spa	₹5.8 Cr	+9%	14%

Sample data.

03

OPERATIONS

11 | Operational priorities

1

Efficiency

Automate reporting and cut month-end close to five days.

2

Quality

Bring complaint resolution under 48 hours.

3

People

Launch a manager development programme.

12 | Customer satisfaction

4.6/5

average rating

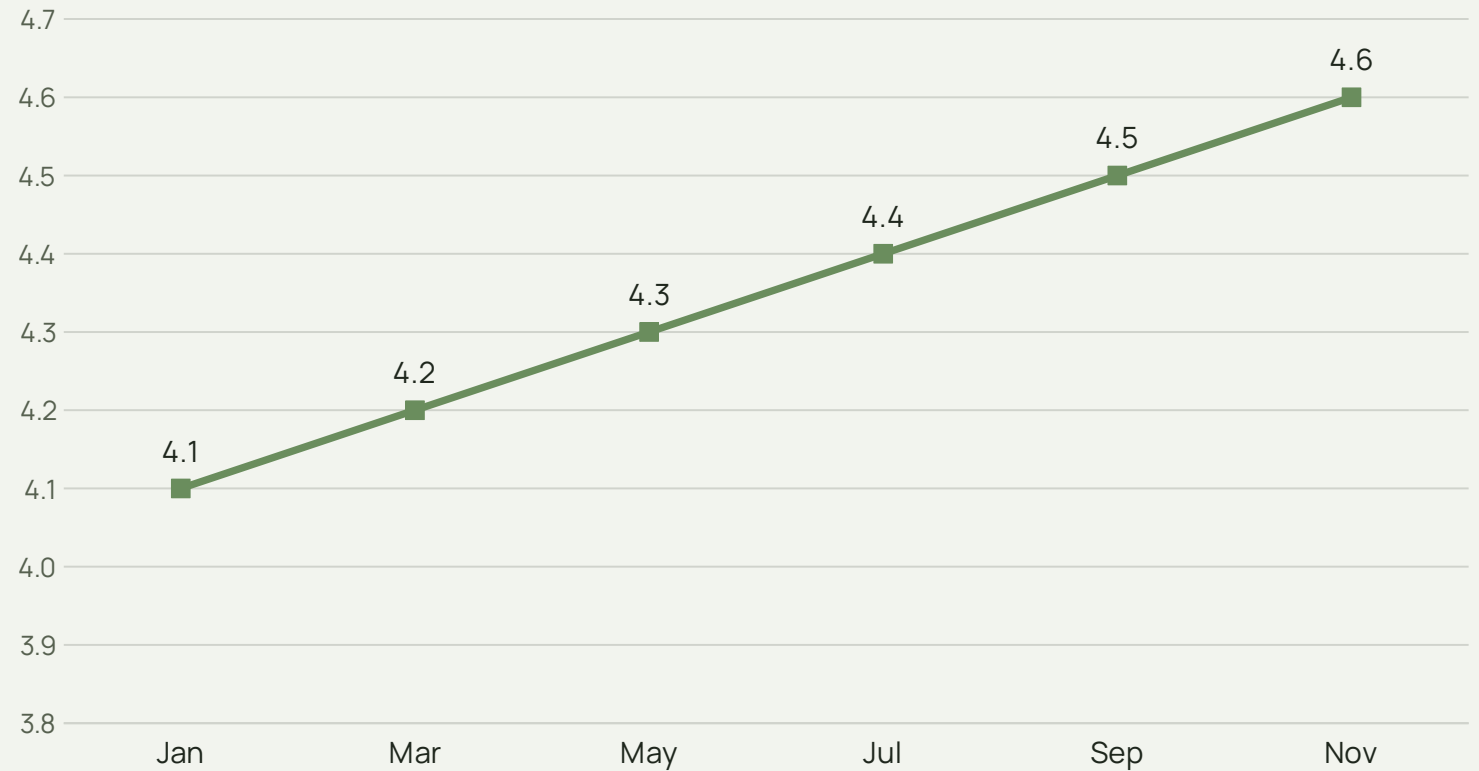
62

net promoter score

-18%

fewer complaints

Sample data for illustration.



13 | Where we stand

S

Strengths

Loyal customer base
Strong delivery record

W

Weaknesses

Manual processes
Thin bench in sales

O

Opportunities

New regions
Digital self-service

T

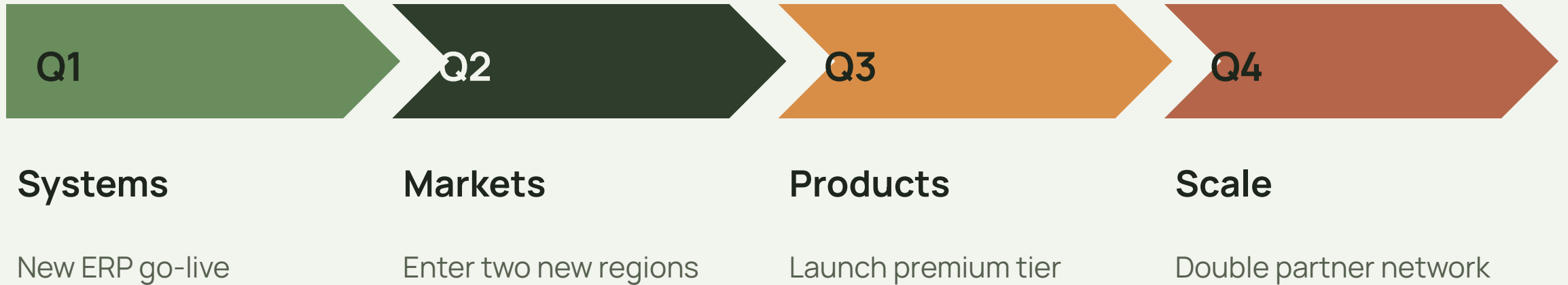
Threats

Price competition
Rising input costs

04

OUTLOOK

15 | Plan for next year



16 | Targets vs this year

This year

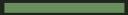
- ✓ Revenue ₹48 Cr
- ✓ 2,140 customers
- ✓ 94% on-time delivery

Next year target

- Revenue ₹58 Cr
- 2,700 customers
- 97% on-time delivery

17 | Decisions needed

- ▶ Approve the regional expansion budget
- ▶ Confirm hiring plan for sales and support
- ▶ Agree on the new pricing structure
- ▶ Nominate owners for each priority



Discussion

Thank you — questions and decisions.

Strategy & Finance team