

Neha Agarwal

नेहा अग्रवाल

Operations Manager | ऑपरेशन्स मैनेजर

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Profile परिचय

Operations manager with 7 years in e-commerce fulfilment and supply chain. I simplify processes, build dashboards that drive daily decisions and lead teams through peak season without drama.

ई-कॉमर्स फुलफिलमेंट और सप्लाय चेन में सात वर्षों का अनुभव। प्रक्रियाओं को सरल बनाना और टीम का नेतृत्व करना मेरा काम है।

Experience अनुभव

Operations Manager

2021 — Present

Tidewater Logistics, Pune

- Run a 2.4 lakh sq ft fulfilment centre with 350 staff across three shifts.
- Raised order accuracy to 99.7% and cut cost per order by 18%.
- Led peak-season planning for festive sales with zero missed SLAs.

Assistant Manager — Supply Chain

2018 — 2021

Pinecrest Retail, Mumbai

- Managed inventory planning for 2,000 SKUs across 40 stores.
- Reduced stock-outs by 30% with a new replenishment model.

Management Trainee

2017 — 2018

Saffronleaf Foods, Pune

- Rotated through procurement, production planning and dispatch.

Education शिक्षा

PGDM, Operations

2015 — 2017

Sunrise Institute of Management

B.E., Mechanical

2011 — 2015

Deccan Valley University

Skills कौशल

Process improvement | Lean & Six Sigma | Inventory planning | Workforce planning | Vendor management

KPI dashboards

Certifications प्रमाणपत्र

- Six Sigma Green Belt

Languages भाषाएँ

English | Hindi | Marathi